# Crowd control standard operating procedures (xii)

**Detail of security requirements**

Best practice is to agree and document your security requirements. These should include:

|  |  |  |
| --- | --- | --- |
| Staff levels |  | |
| Placement of staff |  | |
| Staff training |  | |
| Position descriptions |  | |
| Staff dress |  | |
| Staff licensing |  | |
| Equipment | Lighting |  |
| Queueing structures |  |
| Torches |  |

# Crowd control standard operating procedures continued...

Procedures for operations should be agreed, documented and well communicated to ensure expectations are understood. These should include procedures for:

|  |  |
| --- | --- |
| Queuing |  |
| Signage |  |
| Screening process |  |
| ID requirements |  |
| Seizure of ID |  |
| Underage persons |  |
| Pass outs |  |

AL1057- xii | AUG 2017

|  |  |
| --- | --- |
| Denial of entry |  |
| Intervention |  |
| Issuing of warnings |  |
| Eviction process |  |
| Trespass |  |
| Use of force |  |
| Duty of care |  |
| Reporting |  |